

Visual Basic Macros Record Macro Use Relative References Macro Security Code

Insert Design Mode

Form Controls

ActiveX Controls

Excel Macros

rt by Month Subtotal:Movie Subtotal:Area

Month	Movie	Area	Ticket Price
November	David	West	\$ 3.50
December	Lisa	South	\$ 4.00
October	Jane	East	\$ 3.70
September	John	East	\$ 3.90

Activate Worksheet Excel Macro Tutorial

Ying Liu



Activate Worksheet Excel Macro Tutorial:

Uncover the mysteries within its enigmatic creation, Embark on a Mystery with **Activate Worksheet Excel Macro Tutorial** . This downloadable ebook, shrouded in suspense, is available in a PDF format (Download in PDF: *). Dive into a world of uncertainty and anticipation. Download now to unravel the secrets hidden within the pages.

https://www.cheaperseeker.com/About/book-search/Download_PDFS/hancock_at_gettys.pdf

Table of Contents Activate Worksheet Excel Macro Tutorial

1. Understanding the eBook Activate Worksheet Excel Macro Tutorial
 - The Rise of Digital Reading Activate Worksheet Excel Macro Tutorial
 - Advantages of eBooks Over Traditional Books
2. Identifying Activate Worksheet Excel Macro Tutorial
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Activate Worksheet Excel Macro Tutorial
 - User-Friendly Interface
4. Exploring eBook Recommendations from Activate Worksheet Excel Macro Tutorial
 - Personalized Recommendations
 - Activate Worksheet Excel Macro Tutorial User Reviews and Ratings
 - Activate Worksheet Excel Macro Tutorial and Bestseller Lists
5. Accessing Activate Worksheet Excel Macro Tutorial Free and Paid eBooks
 - Activate Worksheet Excel Macro Tutorial Public Domain eBooks
 - Activate Worksheet Excel Macro Tutorial eBook Subscription Services
 - Activate Worksheet Excel Macro Tutorial Budget-Friendly Options
6. Navigating Activate Worksheet Excel Macro Tutorial eBook Formats

- ePub, PDF, MOBI, and More
 - Activate Worksheet Excel Macro Tutorial Compatibility with Devices
 - Activate Worksheet Excel Macro Tutorial Enhanced eBook Features
7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Activate Worksheet Excel Macro Tutorial
 - Highlighting and Note-Taking Activate Worksheet Excel Macro Tutorial
 - Interactive Elements Activate Worksheet Excel Macro Tutorial
 8. Staying Engaged with Activate Worksheet Excel Macro Tutorial
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Activate Worksheet Excel Macro Tutorial
 9. Balancing eBooks and Physical Books Activate Worksheet Excel Macro Tutorial
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Activate Worksheet Excel Macro Tutorial
 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
 11. Cultivating a Reading Routine Activate Worksheet Excel Macro Tutorial
 - Setting Reading Goals Activate Worksheet Excel Macro Tutorial
 - Carving Out Dedicated Reading Time
 12. Sourcing Reliable Information of Activate Worksheet Excel Macro Tutorial
 - Fact-Checking eBook Content of Activate Worksheet Excel Macro Tutorial
 - Distinguishing Credible Sources
 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

Activate Worksheet Excel Macro Tutorial Introduction

In today's digital age, the availability of Activate Worksheet Excel Macro Tutorial books and manuals for download has revolutionized the way we access information. Gone are the days of physically flipping through pages and carrying heavy textbooks or manuals. With just a few clicks, we can now access a wealth of knowledge from the comfort of our own homes or on the go. This article will explore the advantages of Activate Worksheet Excel Macro Tutorial books and manuals for download, along with some popular platforms that offer these resources. One of the significant advantages of Activate Worksheet Excel Macro Tutorial books and manuals for download is the cost-saving aspect. Traditional books and manuals can be costly, especially if you need to purchase several of them for educational or professional purposes. By accessing Activate Worksheet Excel Macro Tutorial versions, you eliminate the need to spend money on physical copies. This not only saves you money but also reduces the environmental impact associated with book production and transportation.

Furthermore, Activate Worksheet Excel Macro Tutorial books and manuals for download are incredibly convenient. With just a computer or smartphone and an internet connection, you can access a vast library of resources on any subject imaginable. Whether you're a student looking for textbooks, a professional seeking industry-specific manuals, or someone interested in self-improvement, these digital resources provide an efficient and accessible means of acquiring knowledge. Moreover, PDF books and manuals offer a range of benefits compared to other digital formats. PDF files are designed to retain their formatting regardless of the device used to open them. This ensures that the content appears exactly as intended by the author, with no loss of formatting or missing graphics. Additionally, PDF files can be easily annotated, bookmarked, and searched for specific terms, making them highly practical for studying or referencing. When it comes to accessing Activate Worksheet Excel Macro Tutorial books and manuals, several platforms offer an extensive collection of resources. One such platform is Project Gutenberg, a nonprofit organization that provides over 60,000 free eBooks. These books are primarily in the public domain, meaning they can be freely distributed and downloaded. Project Gutenberg offers a wide range of classic literature, making it an excellent resource for literature enthusiasts. Another popular platform for Activate Worksheet Excel Macro Tutorial books and manuals is Open Library. Open Library is an initiative of the Internet Archive, a non-profit organization dedicated to digitizing cultural artifacts and making them accessible to the public. Open Library hosts millions of books, including both public domain works and contemporary titles. It also allows users to borrow digital copies of certain books for a limited period, similar to a library lending system. Additionally, many universities and educational institutions have their own digital libraries that provide free access to PDF books and manuals. These libraries often offer academic texts, research papers, and technical manuals, making them invaluable resources for students and researchers. Some notable examples include MIT OpenCourseWare, which offers free access to course materials from the Massachusetts Institute of Technology, and the Digital Public Library of America, which provides a vast collection of digitized books and historical

documents. In conclusion, Activate Worksheet Excel Macro Tutorial books and manuals for download have transformed the way we access information. They provide a cost-effective and convenient means of acquiring knowledge, offering the ability to access a vast library of resources at our fingertips. With platforms like Project Gutenberg, Open Library, and various digital libraries offered by educational institutions, we have access to an ever-expanding collection of books and manuals. Whether for educational, professional, or personal purposes, these digital resources serve as valuable tools for continuous learning and self-improvement. So why not take advantage of the vast world of Activate Worksheet Excel Macro Tutorial books and manuals for download and embark on your journey of knowledge?

FAQs About Activate Worksheet Excel Macro Tutorial Books

1. Where can I buy Activate Worksheet Excel Macro Tutorial books? Bookstores: Physical bookstores like Barnes & Noble, Waterstones, and independent local stores. Online Retailers: Amazon, Book Depository, and various online bookstores offer a wide range of books in physical and digital formats.
2. What are the different book formats available? Hardcover: Sturdy and durable, usually more expensive. Paperback: Cheaper, lighter, and more portable than hardcovers. E-books: Digital books available for e-readers like Kindle or software like Apple Books, Kindle, and Google Play Books.
3. How do I choose a Activate Worksheet Excel Macro Tutorial book to read? Genres: Consider the genre you enjoy (fiction, non-fiction, mystery, sci-fi, etc.). Recommendations: Ask friends, join book clubs, or explore online reviews and recommendations. Author: If you like a particular author, you might enjoy more of their work.
4. How do I take care of Activate Worksheet Excel Macro Tutorial books? Storage: Keep them away from direct sunlight and in a dry environment. Handling: Avoid folding pages, use bookmarks, and handle them with clean hands. Cleaning: Gently dust the covers and pages occasionally.
5. Can I borrow books without buying them? Public Libraries: Local libraries offer a wide range of books for borrowing. Book Swaps: Community book exchanges or online platforms where people exchange books.
6. How can I track my reading progress or manage my book collection? Book Tracking Apps: Goodreads, LibraryThing, and Book Catalogue are popular apps for tracking your reading progress and managing book collections. Spreadsheets: You can create your own spreadsheet to track books read, ratings, and other details.
7. What are Activate Worksheet Excel Macro Tutorial audiobooks, and where can I find them? Audiobooks: Audio recordings of books, perfect for listening while commuting or multitasking. Platforms: Audible, LibriVox, and Google

Play Books offer a wide selection of audiobooks.

8. How do I support authors or the book industry? Buy Books: Purchase books from authors or independent bookstores. Reviews: Leave reviews on platforms like Goodreads or Amazon. Promotion: Share your favorite books on social media or recommend them to friends.
9. Are there book clubs or reading communities I can join? Local Clubs: Check for local book clubs in libraries or community centers. Online Communities: Platforms like Goodreads have virtual book clubs and discussion groups.
10. Can I read Activate Worksheet Excel Macro Tutorial books for free? Public Domain Books: Many classic books are available for free as they're in the public domain. Free E-books: Some websites offer free e-books legally, like Project Gutenberg or Open Library.

Find Activate Worksheet Excel Macro Tutorial :

hancock at gettys

hamlyn spice

hammond student notebook atlas

hand of compassion portraits of moral ch

hampshire steam

handbook of industrial waste disposal

handbook for the analysis of capital investments

handbook of enology

handbook of linguistics

~~handbook for electricity metering 8ed~~

hammonds pictorial travel atlas of sceni

handbook of administrative history - paper

handbook for humans

handbook of materials handling

handbook of international psychology

Activate Worksheet Excel Macro Tutorial :

difficult conversations how to discuss what matters most - Jun 06 2023

web nov 2 2010 from the harvard negotiation project the organization that brought you getting to yes difficult conversations provides a step by step approach to having those tough conversations with less

difficult conversations 1999 by douglas stone bruce patton - Mar 23 2022

web jan 25 2022 difficult conversations 1999 by douglas stone bruce patton and sheila heen is a compilation of everyday examples of difficult conversations and tips to help manoeuver them it helps in analysing what makes some conversations difficult to have and why people tend to avoid them

difficult conversations by douglas stone open library - Mar 03 2023

web dec 17 2022 difficult conversations how to discuss what matters most by douglas stone bruce patton sheila heen and roger drummer fisher 4 33 3 ratings 65 want to read 2 currently reading 3 have read

difficult conversations 6 minute summary by alex chen - Feb 19 2022

web may 10 2019 difficult conversations 6 minute summary here are my key highlights taken from the book difficult conversations by douglas stone bruce patton and shelia heen you should read

difficult conversations book summary by douglas stone bruce - Apr 23 2022

web appendix ten common questions about difficult conversations exercise navigating the three conversations the most detailed book summary of difficult conversations by douglas stone bruce patton sheila heen get the main points of difficult conversations with shortform book summaries

difficult conversations how to discuss by stone douglas - Oct 30 2022

web from the harvard negotiation project the organization that brought you getting to yes difficult conversations provides a step by step approach to having those tough conversations with less stress and more success you ll learn how to decipher the underlying structure of every difficult conversation start a conversation without

difficult conversations by douglas stone bruce patton sheila - Aug 28 2022

web 1999 douglas stone bruce m patton sheila heen p 2023 penguin audio difficult conversations walks you through a proven concrete step by step approach for understanding and conducting tough conversations 2 out of 5 stars talking too much

difficult conversations how to discuss what matters most stone - Sep 28 2022

web no matter how competent we are we all have conversations that cause anxiety and frustration based on fifteen years of research at the harvard negotiation project difficult conversations walks you through a proven step by step approach for how to have your toughest conversations with less stress and more success

summary of difficult - Jul 07 2023

web conversations by douglas stone bruce patton sheila heen how to discuss what matters most written by bookey about the book from time to time in our daily lives we get into difficult conversations such as when we ask for a promotion or end a

relationship such conversations though seemingly ordinary leave us

difficult conversations worksheet by douglas stone bruce - Oct 10 2023

web dec 11 2018 difficult conversations worksheet by douglas stone bruce patton sheila heen every difficult conversation consists of three conversations the what happened conversation the feeling conversation the identity conversation a the what happened conversation starts with wanting to deliver a message that

difficult conversations how to discuss by stone douglas - Feb 02 2023

web apr 1 2000 difficult conversations how to discuss what matters most stone douglas patton bruce heen sheila fisher roger on amazon com free shipping on qualifying offers difficult conversations how to discuss what matters most paperback illustrated november 2 2010 amazon com - Apr 04 2023

web nov 2 2010 difficult conversations written by douglas stone bruce patton and sheila heen offers constructive tips on how to navigate through those encounters the authors tell us that human interactions are complex

difficult conversations how to discuss what matters most - Sep 09 2023

web difficult conversations how to discuss what matters most a high level summary of the book by stone patton and heen office of human resources the ohio state university 1590 n high st suite 300 columbus oh 43201 2190 ingredients of difficult conversations differing perceptions

difficult conversations by douglas stone goodreads - Jan 01 2023

web douglas stone sheila heen bruce patton 4 07 17 274 ratings 1 078 reviews dealing with your ex husband who can't seem to show up reliably for weekends with the kids navigating a workplace fraught with office politics or racial tensions saying i'm sorry or i love you

summary of difficult conversations how to discuss what - Aug 08 2023

web summary written by conflict research consortium staff citation difficult conversations how to discuss what matters most douglas stone bruce patton and sheila heen new york viking penguin 1999 good communication is important both in formal negotiations and in daily life

pdf difficult conversations summary douglas stone bruce - May 25 2022

web below is a preview of the shortform book summary of difficult conversations by douglas stone bruce patton sheila heen read the full comprehensive summary at shortform 1 page pdf summary of difficult conversations

difficult conversations how to discuss what matters most douglas - Nov 30 2022

web douglas f stone douglas stone bruce patton sheila heen penguin books 2000 business economics 250 pages members of the harvard negotiation project the organization that brought you the megabestseller getting to yes show you how to handle your most difficult conversations with confidence and skill

difficult conversations by douglas stone bruce patton sheila - May 05 2023

web the 10th anniversary edition of the new york times business bestseller now updated with answers to ten questions people ask we attempt or avoid difficult conversations every day whether dealing with an underperforming employee disagreeing with a spouse or negotiating with a client

difficult conversations book summary pdf by douglas stone bruce - Jun 25 2022

web ready to learn the most important takeaways from difficult conversations in less than two minutes keep reading why this book matters difficult conversations explains the animosity and fear that people try to avoid when faced with a verbal disagreement and how you can turn that difficult conversation into a positive experience the big takeaways

difficult conversations how to discuss what matters most - Jul 27 2022

web buy difficult conversations how to discuss what matters most re issue by patton bruce stone douglas heen sheila fisher roger isbn 9780670921348 from amazon s book store everyday low prices and free delivery on eligible orders

solutions manual for international economics theory and policy - May 01 2022

web jan 14 2018 krugman obstfeld melitz international economics theory amp policy tenth edition the chapter also considers the way trade has evolved over time although people often feel that

international economics theory and policy solutions manual - May 13 2023

web get instant access to our step by step international economics theory and policy solutions manual our solution manuals are written by chegg experts so you can be assured of the highest quality

pdf international economics theory and policy krugman obstfeld - Jul 15 2023

web you are buying the solution manual in e version of the following book name international economics theory and policy author krugman obstfeld edition 9th isbn 10 0132146657 type solutions manual the file contains solutions and questions to all chapters and all questions all the files are carefully checked and accuracy is ensured

solution manual for international economics theory and policy scribd - Mar 11 2023

web solution manual for international economics theory and policy 10th edition krugman obstfeld melitz pdf free free download as pdf file pdf or read online for free scribd is the world s largest social reading and publishing site

international economics theory and policy krugman obstfeld 9th - Feb 27 2022

web international economics theory and policy krugman obstfeld 9th edition solutions manual 2018 03 01 2 27 international economics theory and policy krugman obstfeld 9th edition solutions manual study guide to accompany krugman obstfeld melitz international economics theory policy ninth edition 2012

solutions for international economics theory and policy 9th - Jun 14 2023

web solutions for international economics theory and policy 9th paul r krugman maurice obstfeld marc melitz get access to

all of the answers and step by step video explanations to this book and 5 000 more

international economics 9th edition krugman solutions manual - Dec 08 2022

web international economics 9th edition krugman solutions manual full download alibabadownload product international economics 9th edition krugman solutions manual this sample only download all chapters at alibabadownload 4 krugman obstfeld melitz international economics theory policy ninth edition

international economics theory and policy krugman obstfeld 9th - Feb 10 2023

web international economics theory and policy krugman obstfeld 9th edition solutions manual free download as pdf file pdf text file txt or read online for free solutions manual

solved international economics 10e chegg com - Mar 31 2022

web international economics 10e krugman obstfeld melitz question international economics 10e krugman obstfeld melitz international economics 1 0 e krugman obstfeld melitz here s the best way to solve it powered by chegg ai solutions manual plagiarism checker textbook rental used textbooks chegg perks

international economics theory and policy krugman 10th edition - Jan 09 2023

web international economics theory and policy krugman 10th edition solutions manual chapter 11 trade policy in developing countries 61 4 india ceased being a colony of britain in 1948 thus its dramatic break from all imports in favor of homemade products following wwii was part of a political break from colonialism

international economics krugman and obstfeld solution manual - Jul 03 2022

web throughout section i policy concerns and current issues are used to emphasize the relevance of the theory of international trade for interpreting and understanding our economy chapter 2 introduces students to international trade theory through the ricardian model of trade

solution manual for international economics theory and policy - Jun 02 2022

web sample for free chapter 1 38 kb 232 click name solution manual for international economics theory and policy global edition 11th edition by paul r krugman edition global edition 11th edition author by paul r krugman maurice obstfeld marc *study guide review question solutions portland state university* - Sep 17 2023

web 214 krugman obstfeld international economics theory and policy eighth edition 4 the following technology helped turn these items from nontradable to tradable a perishable food refrigerated boxcars trucks and shipping containers until refrigeration protected these goods in transit they could not be traded over long distances b

international economics prexams - Aug 04 2022

web krugman paul r international economics theory policy paul r krugman maurice obstfeld marc j melitz 9th ed p cm the pearson series in economics rev ed of international economics theory and policy paul krugman maurice obstfeld 8th ed isbn

13 978 0 13 214665 4 isbn 10 0 13 214665 7 1 international economic

international economics 10th edition textbook solutions chegg - Aug 16 2023

web unlike static pdf international economics 10th edition solution manuals or printed answer keys our experts show you how to solve each problem step by step no need to wait for office hours or assignments to be graded to find out where you took a wrong turn

international economics krugman obtsfeld solutions studocu - Oct 18 2023

web international economics krugman obtsfeld solutions contents chapter 2 world trade an overview studocu chapter world trade an overview contents introduction overview of section international trade theory chapter world trade an overview chapter labor skip to document university

[solutions for international economics theory and policy 11th](#) - Nov 07 2022

web 13 questions step by step video answers explanations by expert educators for all international economics theory and policy 11th by paul krugman maurice obstfeld och marc j melitz only on numerade com

solution manual for international economics theory and policy - Sep 05 2022

web solution manual for international economics theory and policy 10th edition krugman obstfeld melitz solution manual for international economics theory and policy 10th edition krugman obstfeld melitz the preview only show first 10 pages of manuals please download to view the full documents

[econ411 international economics krugman and obstfeld solution manual](#) - Oct 06 2022

web view test prep international economics krugman and obstfeld solution manual pdf from econ 411 at california state university fullerton instructor s manual to accompany krugman ai homework help

[international economics 9th edition krugman solutions manual](#) - Apr 12 2023

web a study on impact of multiplex cinema s in india international economics 9th edition krugman solutions manual free download as pdf file pdf text file txt or read online for free solutions manual

crafting an effective customer service training outline - Sep 17 2023

web the answer lies within a well structured customer service training outline this comprehensive guide will walk you through the essential steps in creating a training outline that serves the dual purpose of boosting your team s competence and your customers loyalty stay with us and unlock the secrets to superior customer service

how to create a customer service training plan linkedin - Aug 16 2023

web jun 14 2023 set your training goals and outcomes based on your assessment you can set specific measurable achievable relevant and time bound smart goals and outcomes for your customer service

[customer service skills course outline otec org](#) - Jun 02 2022

web 3 describe the three components of a customer centric service program 4 identify internal and external customers their demographics needs and expectations 5 identify why customers quit a company and its financial impact 6 describe and demonstrate service strategies for assisting customers with various social styles 7

[effective customer service training program tips and best](#) - Jul 15 2023

web sep 10 2020 with customer service training you can achieve improved customer satisfaction your customers know that their issues will be resolved quickly and successfully without having to make repeat calls increased customer loyalty loyal customers will return to your business again and again

customer service excellence training business training works - Mar 31 2022

web customer service stress 15 minute mini spa dealing with customers needs wants and frustrations can lead to unnecessary stress the course concludes with stress management techniques to ensure the providers stay refreshed and alert and that the service they deliver is the best it can be at the program s conclusion participants will

sample customer service training program outl - Aug 04 2022

web sample customer service training program outl customer service training 101 jul 04 2023 this invaluable resource is the training manual you need to give your employees the thorough training review and if necessary overhaul they need in the vitally important area of customer service if their

30 amazing customer service training ideas exercises topics - Mar 11 2023

web aug 26 2021 below are some customer service training ideas you can use to build a strong educational foundation no matter what industry you work in download now customer support training template free template customer service training topics reflective listening product demonstration call review customer service training

customer service training outlines proedge skills inc - Feb 27 2022

web this program helps leaders managers supervisors and directors help their employees deliver outstanding customer service customer service starts at the top and filters its way down attendees leave with an understanding of how to set clear strategy motivate and enable their staff

effective customer service training plan components - Jan 09 2023

web feb 20 2020 experiential social and formal training methods are all useful but the most effective customer service training programs use blended learning and the 70 20 10 framework these can be utilized to create a program that uses multiple training methods to engage employees and assist them in retaining knowledge

free customer service training manual template seismic - Jun 14 2023

web this customer service training manual is a great first step to help you create your organization s customer service training program when it comes to what s next here are four steps to consider for creating world class customer service

training

how to conduct a customer service training needs analysis - Jul 03 2022

web may 16 2023 the fourth and final step is to recommend solutions based on the results of your analysis you should propose a training program that addresses the specific training needs of your customer service

complete customer service training guide and free template - Oct 18 2023

web aug 16 2023 what is customer service training customer service training is teaching support staff what they need to know to increase customer satisfaction it involves coaching and informing agents about your product or service how to communicate with customers and how to use support software

how to create a customer service training manual examples - Feb 10 2023

web jan 26 2022 a customer service training manual is a guide that contains all essential information your customer service team needs to provide an unmatched customer service experience this comprehensive manual should empower your staff to self train as they support unique customer needs

how to design impactful customer service training linkedin - Sep 05 2022

web apr 17 2023 learn how to design and deliver customer service training programs that are relevant and impactful discover tips on assessing needs choosing methods designing content and delivering program

the complete guide to customer service training incl messagely - May 01 2022

web apr 14 2020 customer service training comes in many shapes and sizes here are just some of the most common training methods in person seminars and courses online interactive courses books and training materials on the job mentorships a range of factors will influence the training method you choose

20 training ideas for effective customer service indeed com - Oct 06 2022

web mar 16 2023 having a training program will emphasize how important customer service is to your business in this article we share several training ideas and types of training that can easily be incorporated into any workforce

guide customer service training manual seismic - May 13 2023

web this handbook provides tips best practices and do s and don ts that will improve and codify your customer service practices for success 1 three key elements 2 soft skills 3 first impressions 4 non verbal communication 7 do s and don ts 8 unsatisfied customers 9 problem solving 5 telephone etiquette 6 tone of voice 10

how to create a customer service training plan for all levels - Dec 08 2022

web aug 15 2023 how do you create a customer service training plan for all levels powered by ai and the linkedin community 1 assess your current situation 2 define your training methods and materials 3

how to conduct the best customer service training top training programs - Nov 07 2022

web aug 16 2021 in fact with so many businesses competing for the same target market people often make purchasing decisions based on a company s customer service why customer service training matters 5 benefits customer service is everything and that s not hyperbole

the ultimate guide to training for customer service support - Apr 12 2023

web may 18 2023 customer service training is the coaching that employees receive to improve support and satisfaction among customers a strong customer service training program includes exercises for improving interpersonal communication product knowledge conflict resolution crisis management and more there are lots of types of customer